

Key Benefits

- Improves relationships with supply chain partners via enhanced communication
- Strengthens customer service by providing real-time shipment information
- Reduces manual labor expenses through automated ship notification

ShipTalk™ Alerts

E-Mail Ship Notification

Overview

For customers who require a simple way of sending advance shipment notification to anyone in the supply chain prior to delivery, Varsity now offers ShipTalk™ Alerts. ShipTalk Alerts is a proactive approach for notifying any supply chain partners via e-mail of specific shipment details, at anytime in the shipment process. ShipTalk Alerts provides the alert recipient visibility to shipment information, such as carrier, tracking numbers and order details, in one convenient format. It is also an easy way to comply with the informational requirements of consignee routing guides and a quick, economical alternative to EDI or other communication protocols.

Key Features

- Automatically generates and sends e-mail messages with line-item shipment detail to their consignees or other supply chain partners at the time a package is shipped.
- ◆ Provides configurable, customizable e-mail templates that allow a user to send any variable data from within ShipSoft™ or ShipPack™, together with pre-determined text messages.
- ♦ Uses native OS/400 e-mail capabilities to generate e-mail. No additional PCs are required.

For more information regarding ShipTalk Alerts, please contact Varsity at 800.438.SHIP.